

Providing Meter Access

With hundreds of water meters to read each day, our meter readers must be able to quickly access the touchpad to collect a meter reading. The touchpad (shown below) is a remote reading device which is connected to the meter located inside your property. Unlike your gas and electric meters, the meter readers must be able to make physical contact with the touchpad and place an electronic "gun" over the circle protruding from the center of the touchpad. If this is not possible, your reading and bill will be estimated for that billing period. Please help us to avoid unnecessary read estimations by observing the following:



- In winter, please shovel a path and keep touchpad area clear of ice and snow.
- From spring to fall, please trim bushes, trees, and grass that block the way to or cover the touchpad. Plants can quickly cover a touchpad during the growing season. Please avoid planting landscape items in the area which meter readers must travel to get to your meter. We would like to avoid any accidental damage to your prized plantings.
- Please make sure that no objects are placed so that they cover or block access to the touchpad. A few of the items we find blocking access include cars, trailers, garbage cans and recycling bins, construction equipment or supplies, landscape bark or gravel.
- If your meter is located behind a gate that is normally kept locked or becomes snowed in during winter, or is in an area where pets may be outside, please call us at 906/228-0420 to have your touchpad relocated to a more accessible location. **There is no charge for this service.**
- Please ensure your house address is clearly displayed on your residence. This can assist not only our meter reader, but emergency personnel who may need to find your home in a hurry.