

## Solid Waste Q's

### 1. How many green bags does the standard 64-gallon garbage cart hold?

*The 64-gallon garbage cart holds the equivalent of 2 large green bags, if using tall kitchen bags (13 gal) it will hold 4-5 of those bags. A 96-gallon garbage cart holds the equivalent of 3 large green bags, if using tall kitchen bags (13 gal) it will hold 7-8 tall kitchen bags.*

### 2. Is there anywhere that the carts can be viewed before I make my selection?

*Waste Management has made carts available for viewing at City Hall and the Municipal Service Center building.*



### 3. Do the carts have wheels?

*Yes they do.*

### 4. Can all recycling be combined in the cart?

*No, The City of Marquette participates in the County dual stream recycling program and the schedule will continue as-is. Refer to the recycling schedule for which items to place curbside that week. Do not mix recyclables in the cart.*

### 5. Can I use my own recycle bins?

*One of the major reasons the cart system was implemented was so that the containers had lids on them to prevent recyclables from blowing out of the bin and littering the neighborhood. As such, if you switch to the cart program you will be issued a cart for recycling and you must use the recycle cart. For the occasional overflow, a hard walled bin can be used in addition to the recycle cart.*

### 6. Can I recycle shredded paper?

*Yes, you can recycle shredded paper. However, shredded paper should be packaged in a paper grocery bag to prevent making a mess during collection. Shredded paper should not be placed in containers loosely or in plastic bags.*

### 7. If I'm on the cart program, can I still use bags?

*Yes, you may choose to put out the green bags if you are on the cart program. In fact, if you have extra garbage that won't fit in your cart, you will need to use green bags to place them curbside for pickup.*

**8. Who owns the carts?**

*The carts are owned by Waste Management and will remain at the service address in the event of an occupancy change.*

**9. If the customer moves, do they take the cart with them?**

*No, the carts will remain at the service address.*

**10. What happens if my cart is damaged?**

*If your cart is damaged, please contact Public Works for assistance 228-0444. In most cases the repair of the cart will be covered.*

**11. Can new customers or new service addresses requests carts outside the open enrollment window?**

*Utility Billing can assist the resident in the solid waste option currently available at that location. If a change is requested, they will be granted based on cart availability on a first-come first-serve basis.*

**12. Can I switch my selection after the open enrollment period?**

*For current customers you will not be able to change your selection until the next open enrollment period.*

**13. Can I request a smaller recycling cart?**

*We are receiving feedback that the 96-gallon recycle cart is too big for some residents to accommodate. We are opening up availability of 64 gallon recycle carts. Simply request it on the order form.*

*The solid waste fee will remain the same.*

*The solid waste order form will be updated next year to include both sizes for recycling carts.*

**14. When is the open enrollment period to make changes on my solid waste collection?**

*The open enrollment window will be announced on the July water bills and will expire the last business day in August of each year. Delivery will occur in September, and the next month's water bill will reflect the solid waste fee change.*

**15. When will carts be delivered?**

*Order forms must be turned in by November 30, 2017 to be included for cart delivery. Waste Management will pre-order carts, however expected arrival is 8-12 weeks. Delivery to residents is anticipated for January 2018. The solid waste fee will be updated on the residents February water bills.*

**16. What does "per unit" mean?**

*Per unit refers to the # of living/rental units at that service address. A single-family residence is considered 1 unit. If the property is a multi-unit property a multiplier based on the # of rental units is*

*applied to calculate their monthly solid waste fee. For example, a duplex has a multiplier of 2 when calculating the monthly solid waste charge.*

*Curbside collection is available for service addresses of 5 units or less. Any properties with 6 or more rental units are required to provide their own refuse collection for their tenants.*

**17. If I have a two unit residence, am I able to choose the bag system for one unit and the cart system for the other?**

*No, if the solid waste fee is on one bill for one piece of property, each unit must use the same system.*

**18. Are the prices in addition to what I already pay on my water bill?**

*No, these prices will replace your existing solid waste fee on your water bill, currently at \$16.00 per month.*