



Utility Billing
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How is my utility bill calculated?

For most customers, the utility bill is made up of four separate charges.

- water
- sewer
- solid waste
- stormwater

The breakdown of the bill by charge type can be found in the lower left corner of your bill under "Current Bill History". Water and sewer charges typically vary from month to month and are calculated using the meter readings taken each month. The solid waste fee and stormwater charge are fixed rate monthly charges and generally are adjusted annually.

A typical residential bill would be calculated as follows:

Water: base rate of \$13.47 + 5 units of usage at \$11.40 per KGAL	=	\$70.47
Sewer: base rate of \$13.63 + 5 units of usage at \$17.66 per KGAL	=	\$101.93
Solid waste – Cart A System	=	\$27.50
Stormwater:	=	\$18.02
Total	=	\$217.92

If your bill total is the same for more than one month in a row, it does not indicate a problem with your meter. We bill usage in thousands of gallons, if your usage is within 1,000 gallons of last month's usage, the bill will calculate out to exactly the same amount.